

CMMS

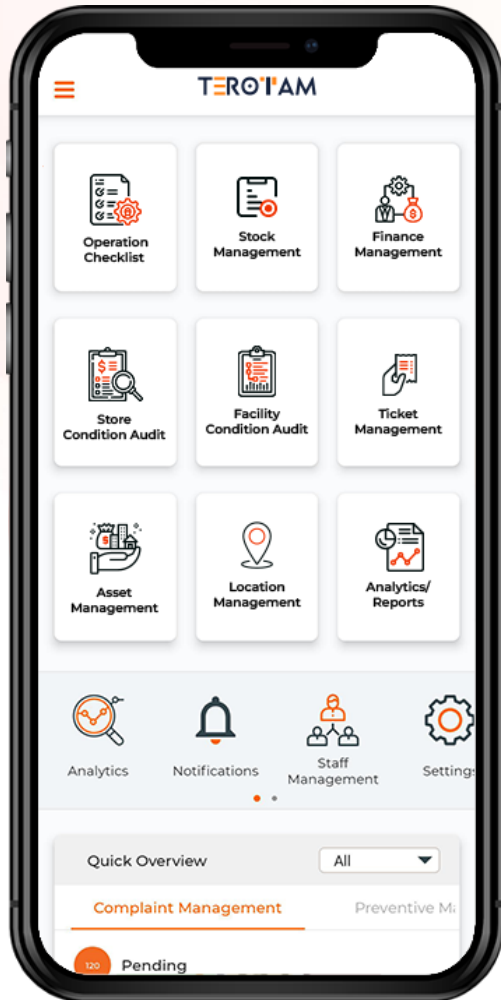
Computerized Maintenance
Management System



CMMS
TEROTAM



What is TeroTAM?



**TeroTAM is a
Workflow and CMMS
Solutions by using
Cloud-Based and On-
premise CMMS.**

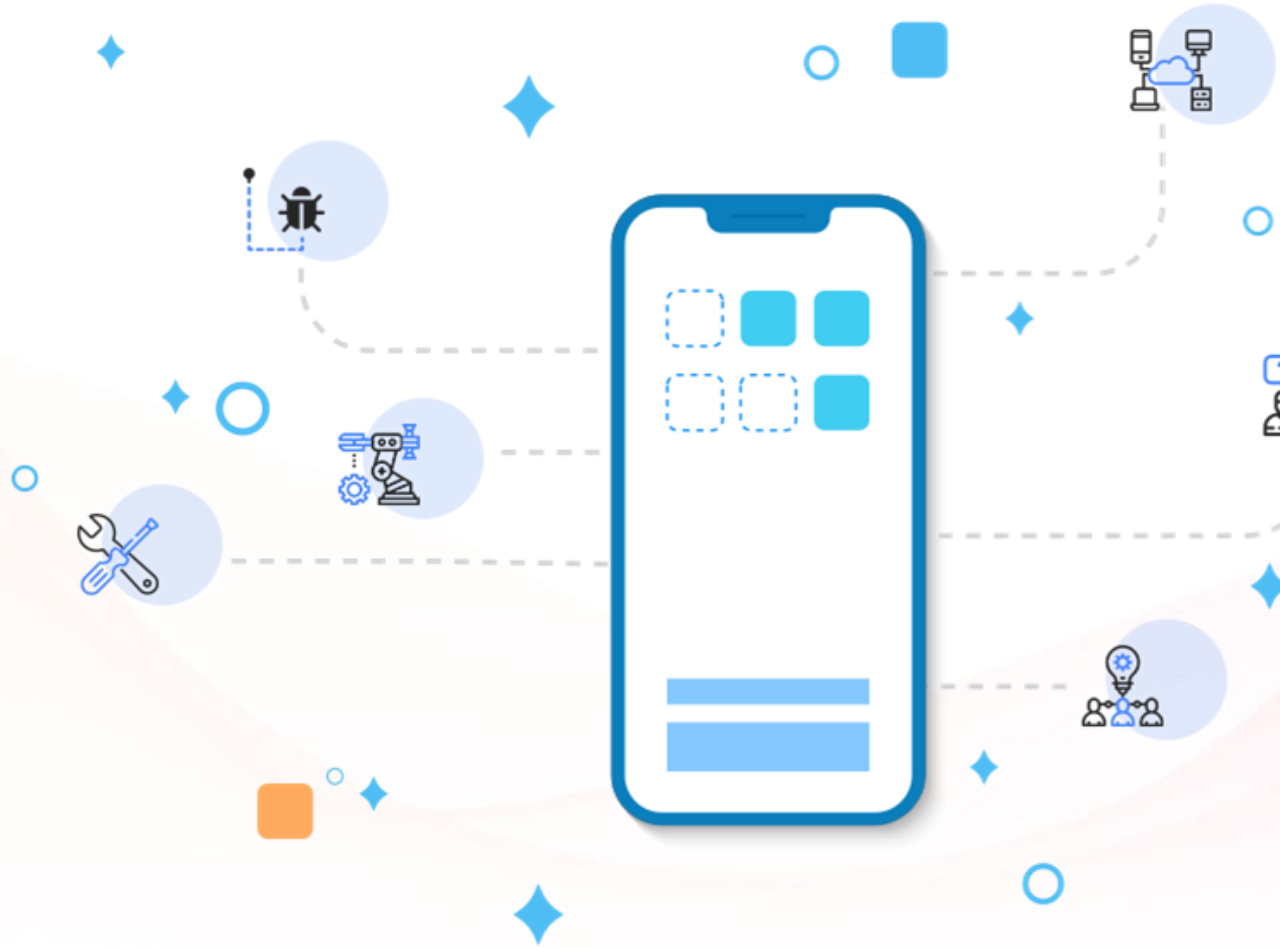
Key Features of TeroTAM

- Assets Management
- Complaint Management Solution
- Preventive Maintenance
- Stores/Location Management
- Staff/User Management and Tracking
- Vendor & Customer Management
- Communication/Chat
- Analytics/Reports
- Inventory Management
- Rate Card/Price Card
- QR Code
- Assets Tracking
- Complaint Issue Tracking Management
- HRMS
- Escalation Management
- Informative Dashboard
- Machine Condition Assessment

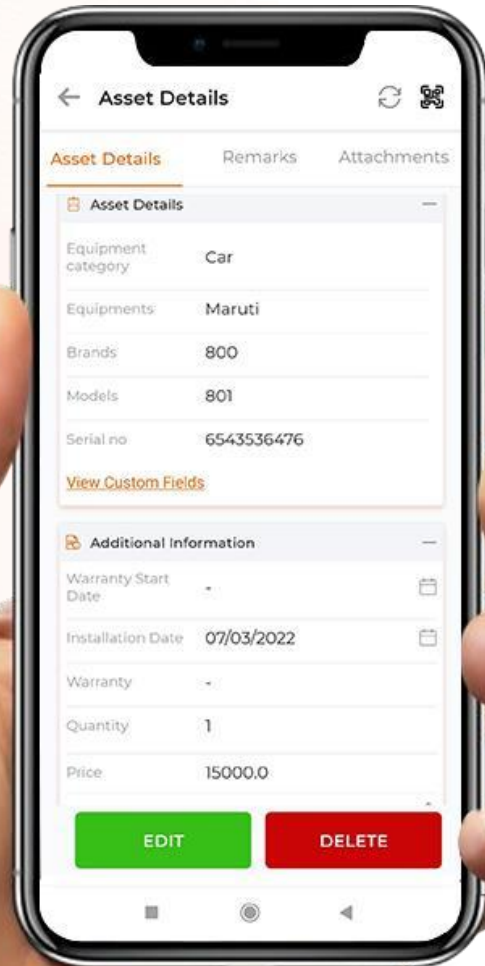
Maintenance & Service Workflow

- TEROTAM is a workflow management system which allows the users to create a dynamic workflow as per your business requirements.

SHARE YOUR BUSINESS DETAILS



Assets Management



- Manage your all assets in a single place, easy-to- get details of installation, warranty, supplier, etc.
- Option to add additional details such as assets warranty, Installation detail, service provider detail, PM details, and get breakdown history in a single glance.
- Easy to get all data backup and move assets.
- Assets tracking and monitoring.
- Know asset live location by using GPS/GSM service.

Location Management

- Manage all the locations from one single page. Also, ability to add new locations.
- Set Zone, City-based locations.
- Assign the staff based on the locations
- Access assets, complaints, staff details.
- Allows to bind new assets, staff with the location to track live broadcasting information with Paid maps services.
- Bind location with asset/staff to track in real-time.

Edit Location

Location1 *

Bangalore

Address

Embassy Business Park, 8Th Floor

Pincode

560045

Zone *

South

City *

Bangalore

Cost Centre

Asia/Bangalore

Store Id

SI120-NO147

Opening Date

19/02/2022

Contact Name

Suresh Kumar

Email *

suresh@gmail.com

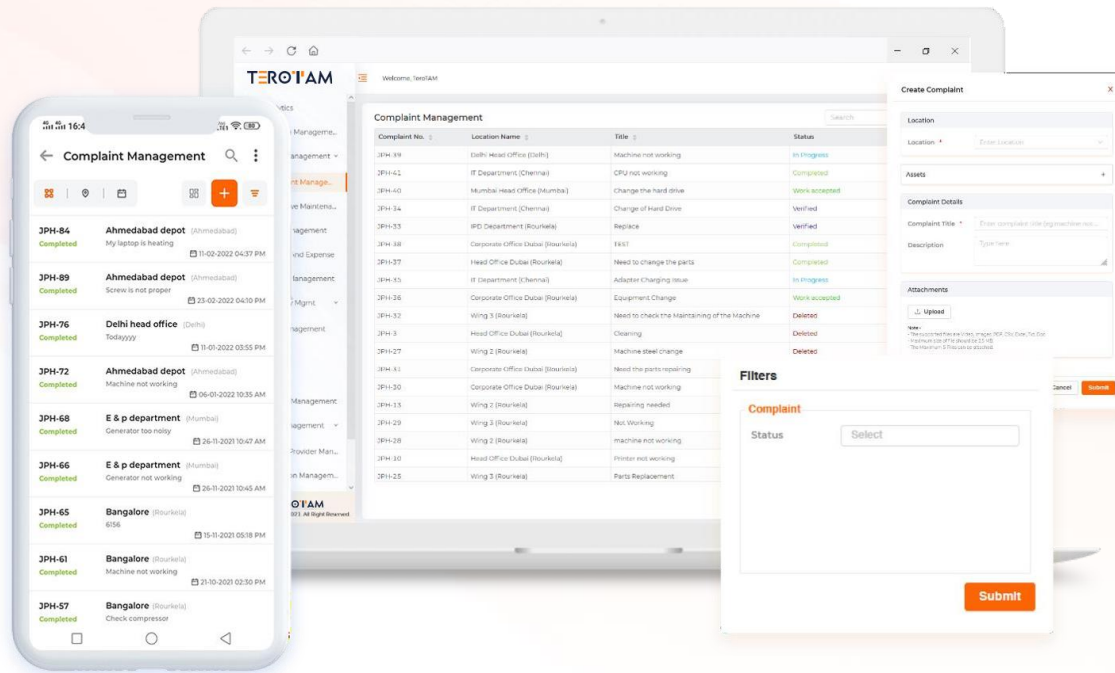
Phone

9895411254

Cancel

Submit

Complaint Management



- Store Team OR Team member can create a complaint only for the assigned locations.
- Multiple options to view complaints. Default view, location view, and date view.
- Allows you to view all complaints details by status filter option (open, closed, and in-progress etc.)
- User has option to choose Assets, Complaint detail, Attachment and create a complaint.
- Complaint auto assign to a vendor(Supplier).
- Vendor will attend complaint and send Price/Rate request.
- For resolved complaints, ability to create report and reopen ticket. Also, view complaint report, History, TAT, etc. details. And share details through email.

Staff/User Management

- Have option to add/edit/delete the staff.
- Option to create and add dynamic roles like Admin, Manager, Technician etc.
- Ability to add staff based on City, Zone, Location base.
- Staff tracking option to track staff current location.
- Know the staff active/de-active mode status with last activity.

Add Staff

Staff Information

Assign Location No One

First Name *

Enter first name

Last Name *

Enter last name

Email *

Enter email

Phone No.

IN (+91) ▾

Enter phone number

Role

☐ Admin

☐ Field Worker

☐ MO

☐ Project Team

☐ Storeowner

☐ Super Admin

☐ Supervisor

☐ Support

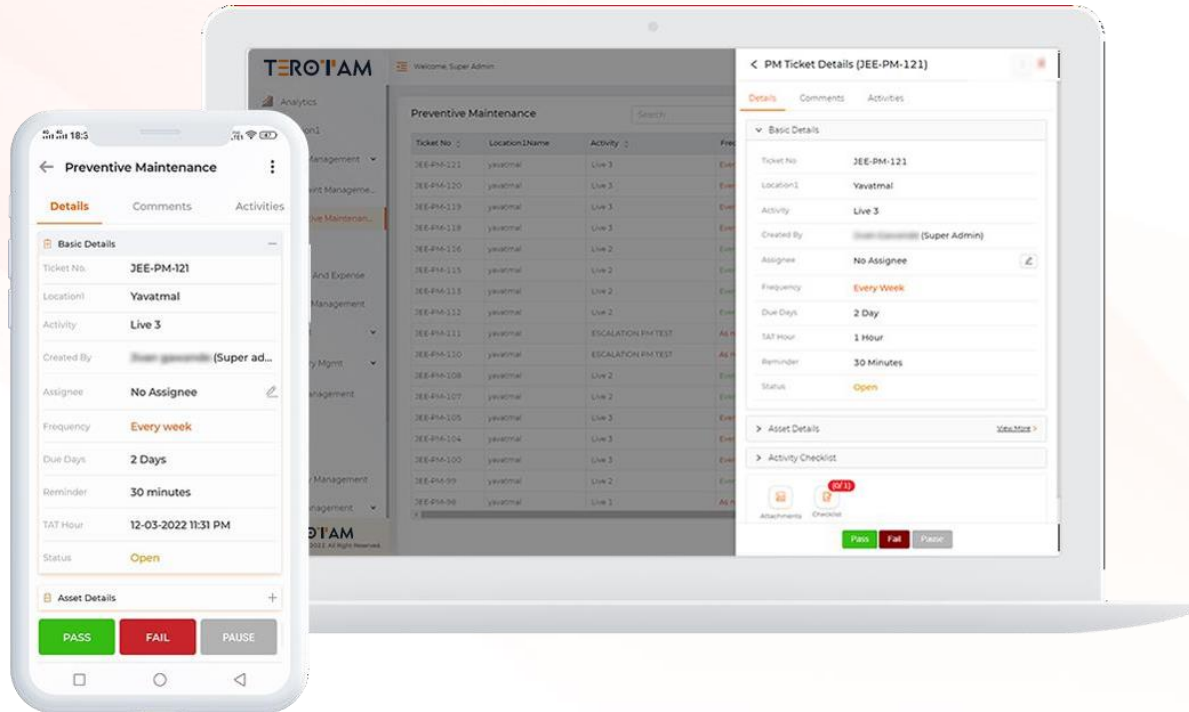
☐ Technician Team

☐ View Role

Cancel

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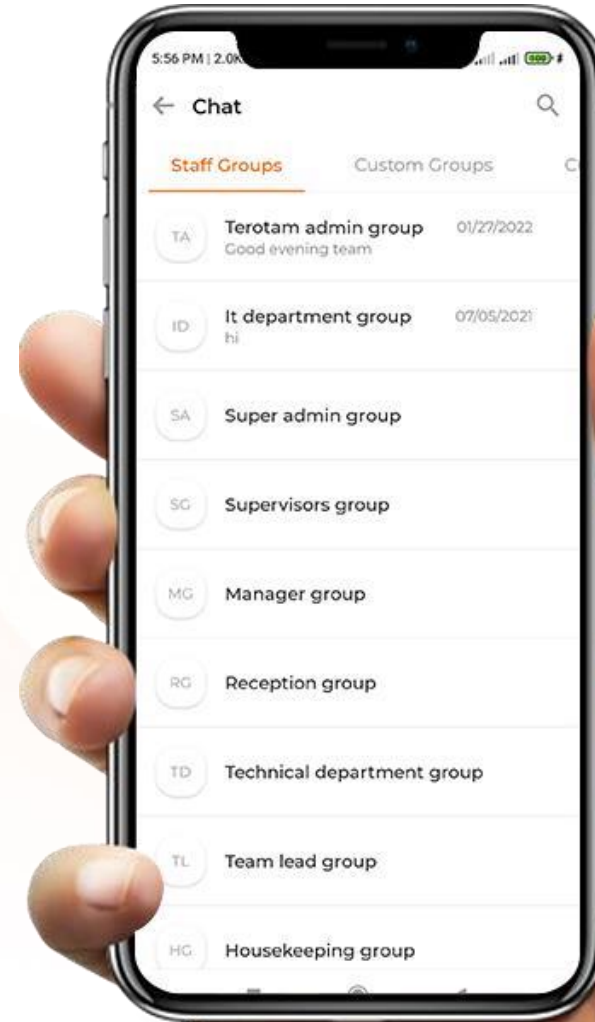
Preventive Maintenance



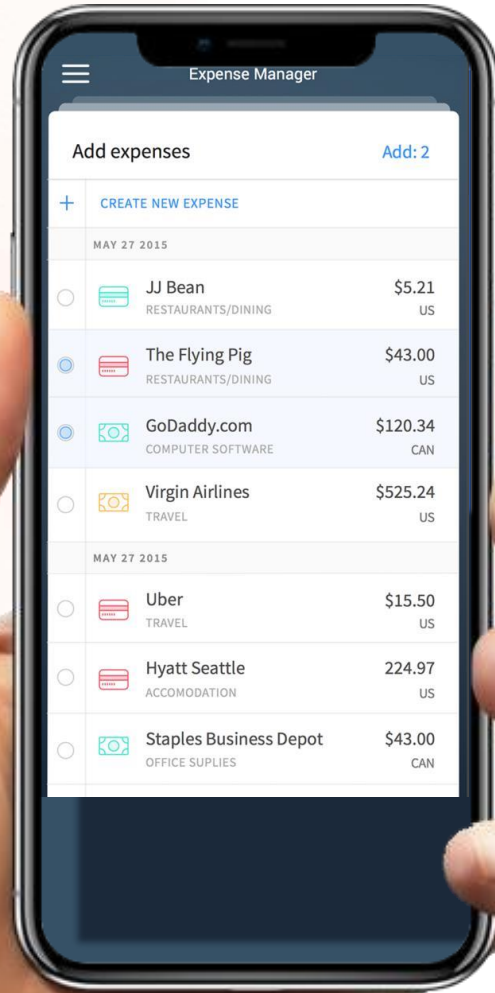
- Real time monitoring, scheduling and maintenance of various assets.
- Schedule Daily, Weekly, Monthly, Annually and custom activities.
- Option to view PM tasks by default location, date view.
- Allow you to view all PM details by Overview option (open, closed, and in-progress etc.)
- Filter options for PM assign, location, assets details
- Ability to create Check-list to enforce the attendees to adhere to define steps.
- Ability to see Passed/Failed PM with notifications

Communication

- Make private and secure communication for your organisation.
- Communicate between organisation staff, teams, departments.
- Admin have the right to make customer chat group like WhatsApp.
- Create bank communication channel/room to make it more professional, secure, private communication.
- Broadcast a message to all like Holiday, Birthday Wishes, Events, Employee of the year etc.
- Communication support Text, Audio, Video.
- Send PDF, Doc, Excel, Images, Video, GIF, Text file.



Staff Expense and Budget Management



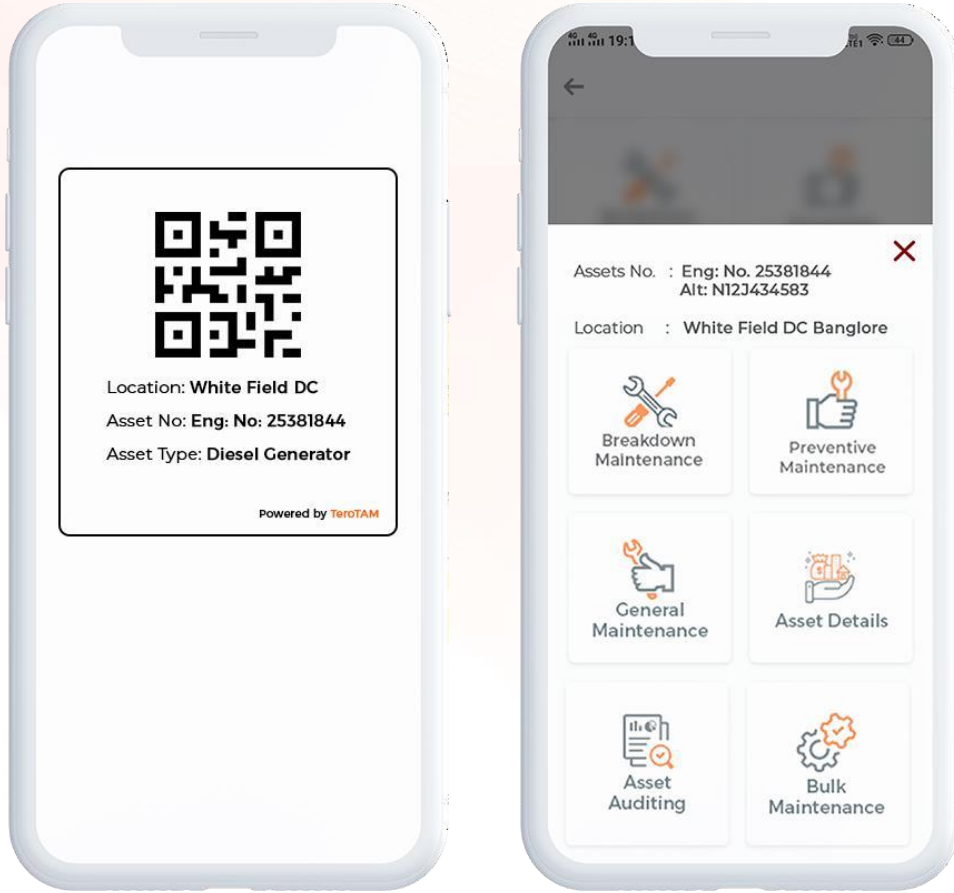
- Allot the budget to your team/staff/department.
- Admin have the option to set different level of approval flow for expense.
- Once Admin or Manager approve, it will assign to HR or Account department to reimburse expense.
- Also, admin has option to set a max limit for each user and department to allow and approve expenses.

Inventory Management

- Have option add/edit/delete your assets with items and items group.
- Purchase: Manage Vendors, Purchase Orders, Bills, Payment Made.
- Sales: Manage Customers, Sales Order, Invoices, Delivery Challans, Payment Received.
- Add groups and items for purchase assets for easy identification and get a list of product details.
- Intuitive dashboard which gives you glance of the payment received and due payments



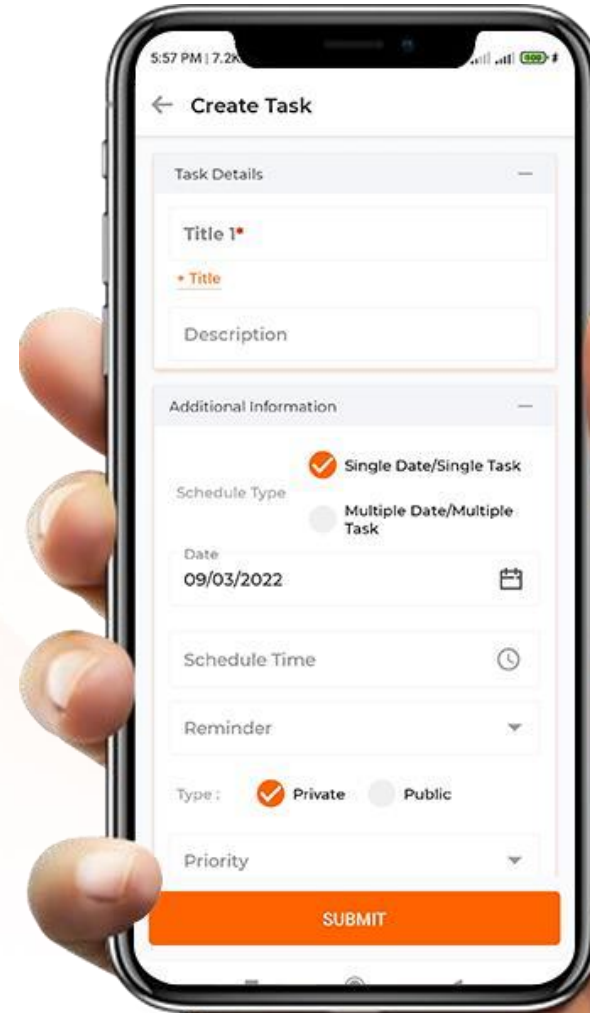
QR Code



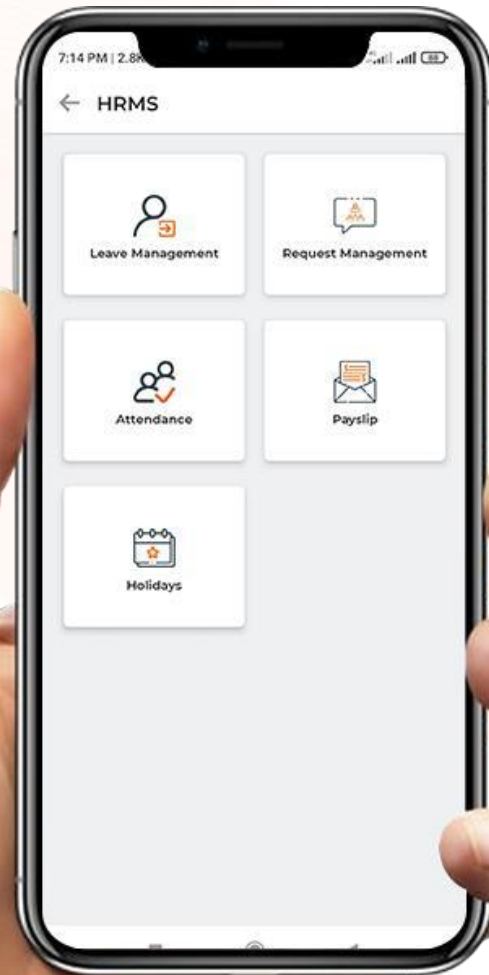
- Smart way to create assets complaint using QR code and see history of assets.
- User can find all the details of assets using QR code, like installation detail, Service provider, warranty, History of assets and complaints.
- Unique QR codes for each assets.
- System generated QR codes which can only be scanned using mobile app.
- Customizable labels for the QR code. This allows the admin to set up the visible field as per their requirements. For example: The company name, Model no, serial no and the company logo

Task Management

- Admin, Manager, User have the option to create Public and Private work tasks.
- Users have option to schedule task with Start Date, End Date. Also, set up custom days including the holidays.
- Option to set the priority, tag, reminder which makes it easy.
- Create and assign tasks to the team or selected user.
- Option to attach different file formats such as PDF, CSV, Excel, Doc, Image etc.



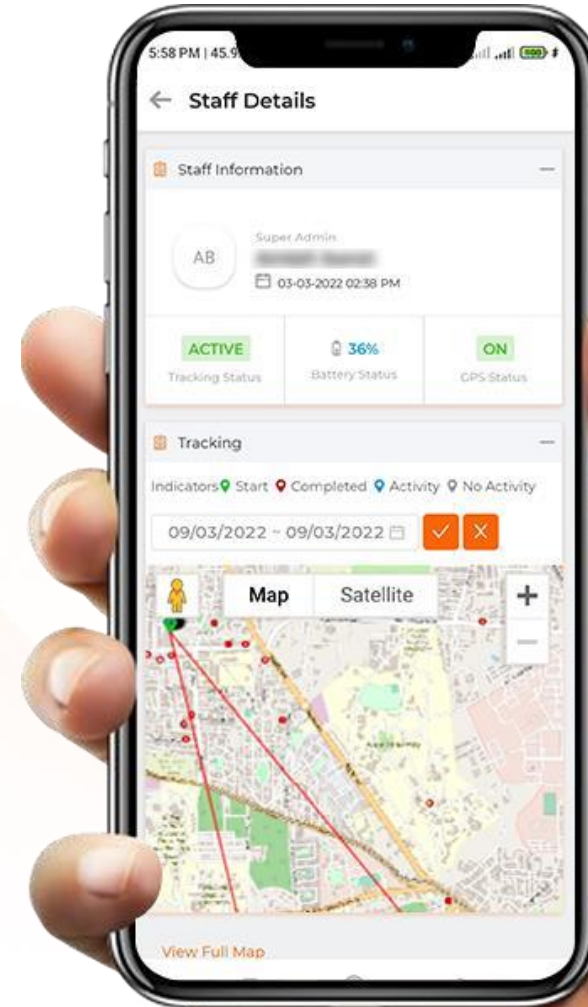
HRMS



- Automate the HR department operations digitally.
- Provide software access to staff, employees, admins to self-service.
- Monitor employee's performance and improve with the KPI results.
- Save time with HRMS web/mobile portal to communication and interaction.
- Secure employee data maintenance and allow for the personal approach.
- Easy to track attendance and leave to know workforce/efficiency

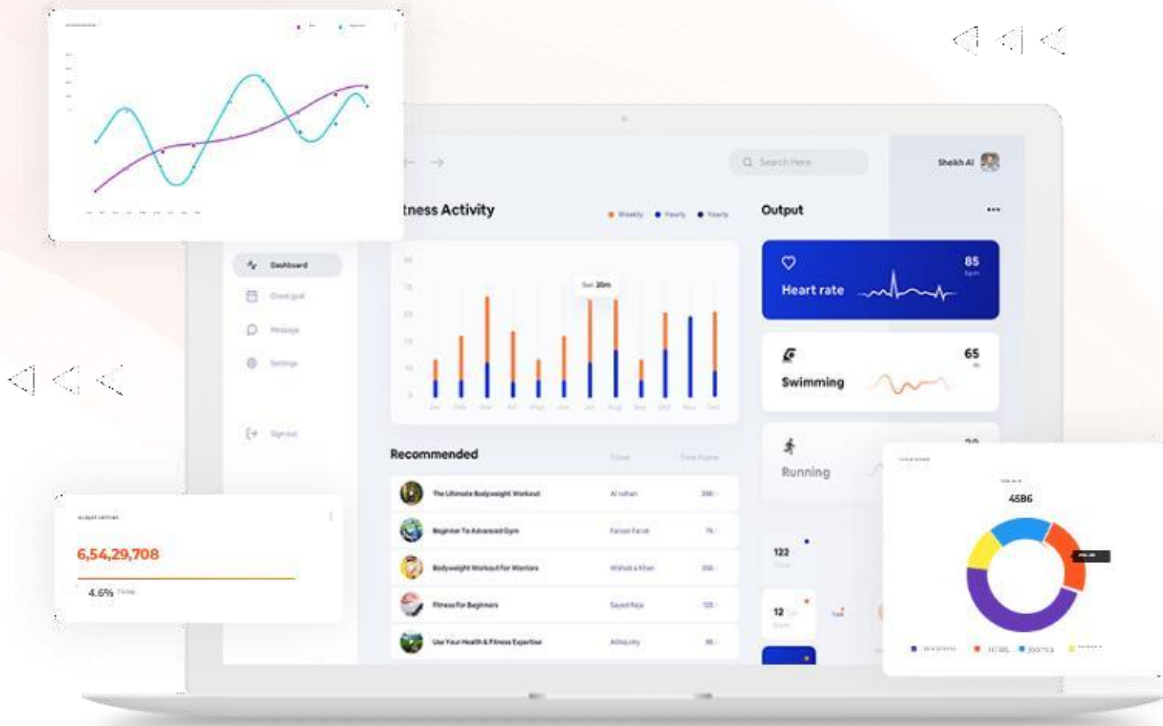
Staff Tracking

- Admin and Manager have option to Active location tracking service for staff.
- Location tracking based on the shift timings.
- Admin can see live tracking of the activated staff.
- Proximity based tracking to ensure the staff is at the location. Thus, reduces the scope of error.



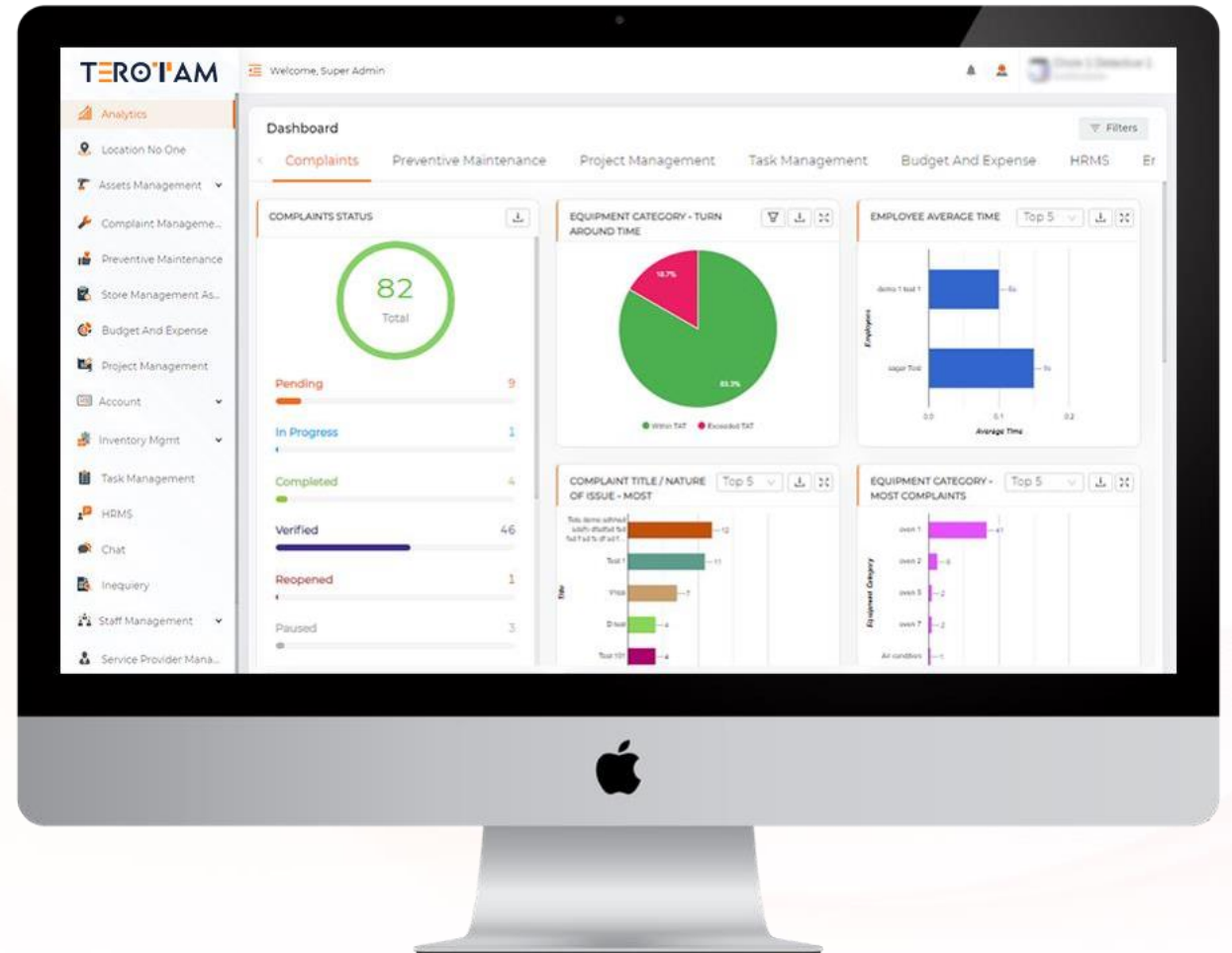
Machine Condition Assessment

- Periodic assessments help to estimate the difference in maintenance and cost.
- Forecast the properties, buildings effective age, and estimate the lifespan.
- Collect data for field/site visits, construction, progress information by step-by-step process.
- Monitor and manage facilities in real- time.
- Coordinate with corporate real estate management to access property for lease, rental, and manage agreements.



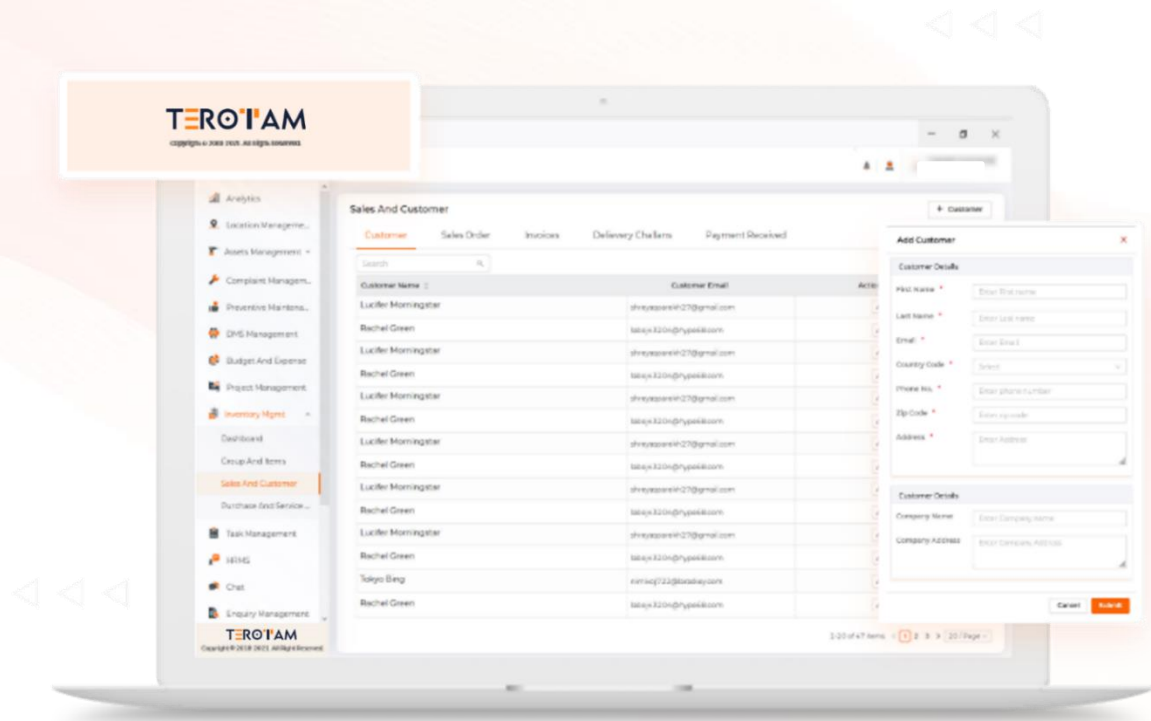
Analytics

- Wide range data report.
- Intuitive dashboard which gives the snap- shot of all the activities.
- Ability to set the filters and sort the reports on the dashboard as per your need.
- Complaints Report, Preventive Maintenance, Communications, budget expenses, etc.
- Reports and Automated Reports User can download all the data with PDF, CSV, Excel report.



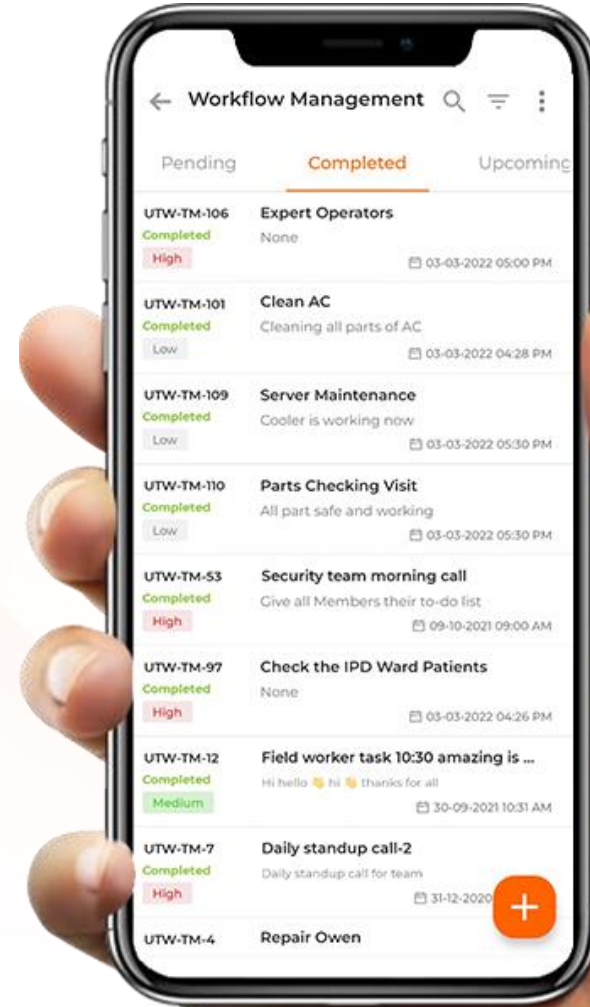
Customer Management

- Improve customer bonding by answering their queries and sorting out inconvenience.
- Keep focusing on marketing plans to forecast market trends and customer needs.
- Simplify the sales and marketing process to save time and expenses.
- Best possible communication with internal/external teams for better understanding and avoid conflicts.
- Keep track the sales, stock and generate reports.

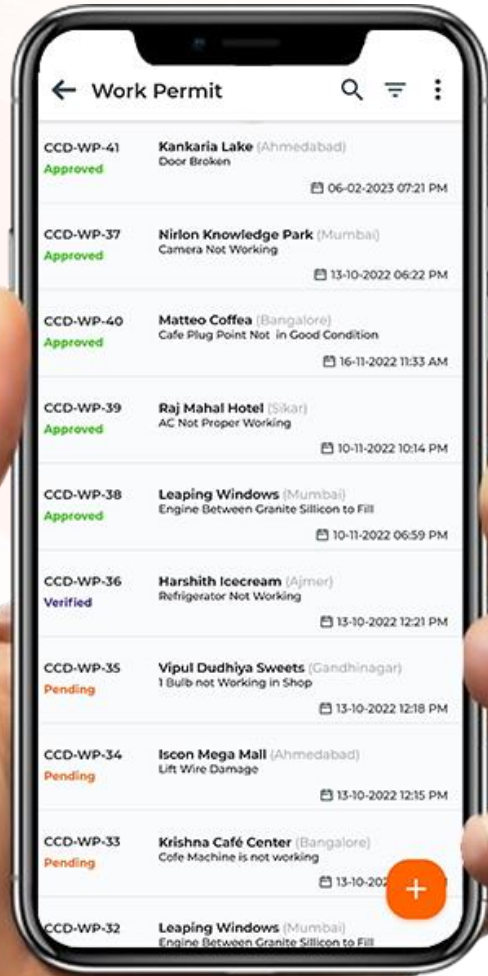


Workflow Management

- No more Cumbersome Coding requirement. Easy to create Workflows to track and monitor the work progress
- Simplistic Role creation with different levels like, Admin, Manager, or Technician to define the work responsibilities.
- Role-based access to the workflow to keep the work access limited to the assigned team and technicians only
- Easy to Split the workflow into two parallel workflows based on the requirement
- Stay Alert with customized Alerts and Notification to make sure the work is completed on time



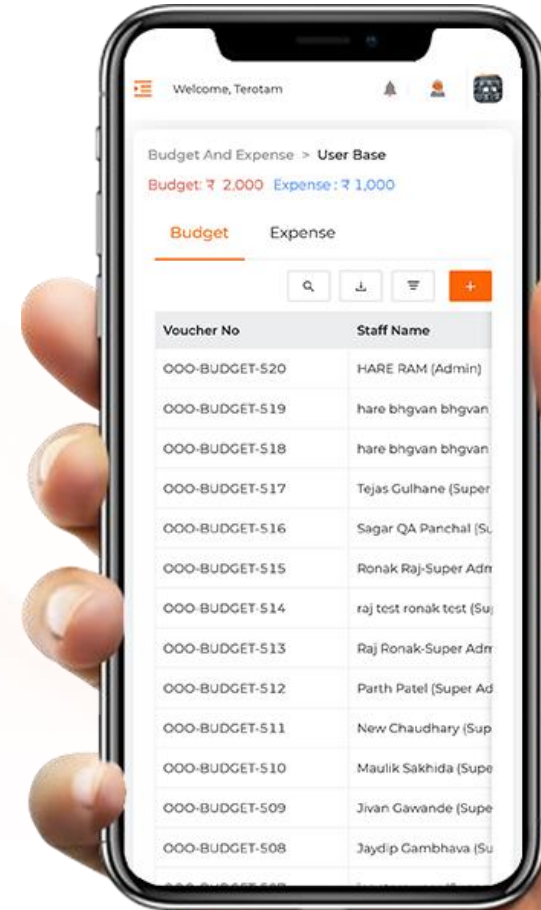
Permit To Work Management



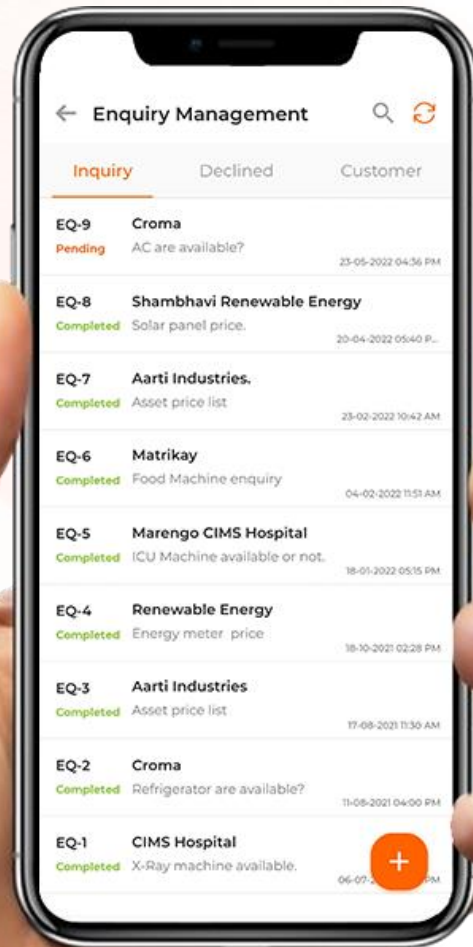
- Avoid Manual reports and Excel sheets with Paperless workflow and Work permissions to keep it simple and straight.
- Easy to assess the Risk associated to work with a pre-defined set of rules and manuals for Risk assessment
- Simplified Work Activity Scheduling to keep the work on time and on track
- Apply Mechanical and Electrical work isolation as per the law and industrial safety standards
- Structured Identification of Hazards, Causes, and Consequences with Controlled Documentation of Safety meetings and permissions
- Reduces the Risk with Real-time monitoring and controlling tasks and task hazards

Budget and Expense Management

- Effortless Expense Approvals with a Multi-layered Expense approval system.
- Real-time visibility of Expenses and other transactions for smooth and controlled spending
- Vendors can create dynamic forms with their required fields to make sure faster and more accurate expense approvals.
- Track the Expense Approval, Approver, and the reason for approval with Digital audit trails even with your smartphones.
- Understand the Trends and Patterns of Expense and Budget utilization with advanced analytics and realistic reports.



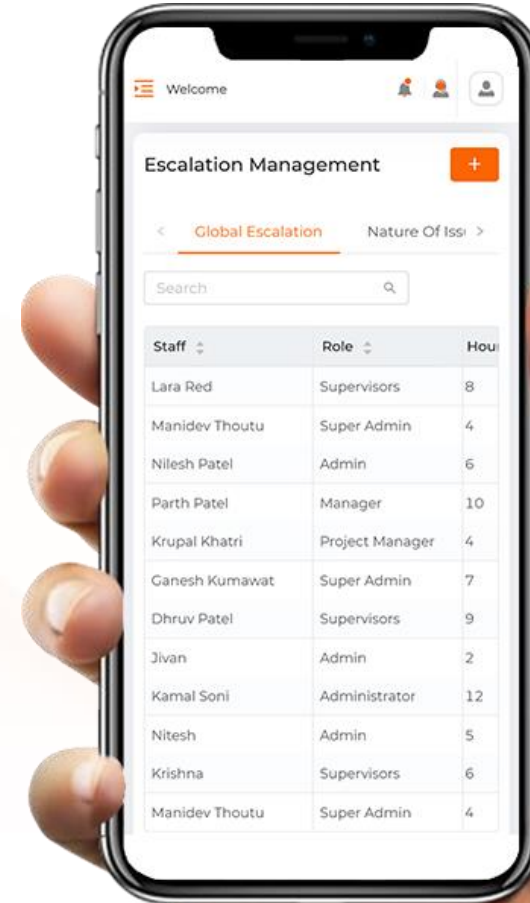
Enquiry Management



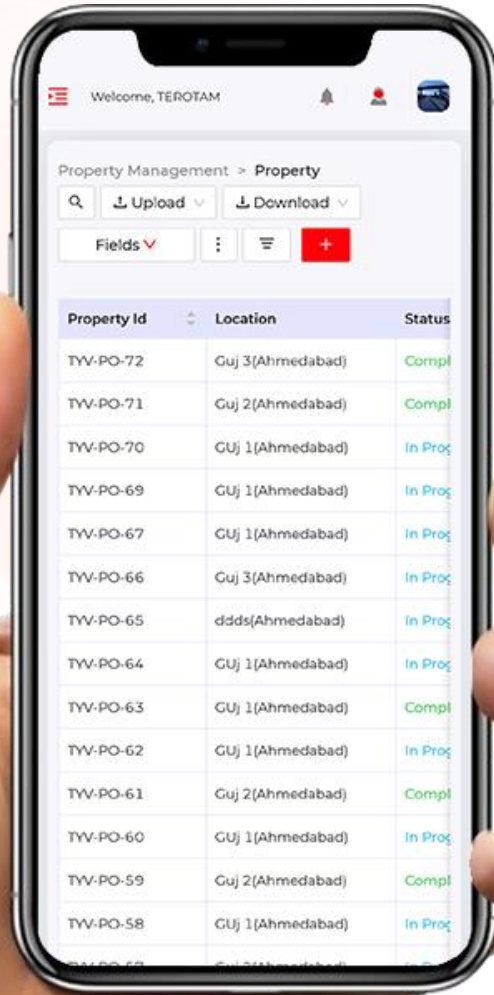
- Keep track of each and every Enquiry and its details to stay informed and updated about every footprint of the prospect
- Locate any specific enquiry without wasting your time through Search and Filter Functionality
- Easily Create, Schedule, and Join meetings anytime anywhere from your Smartphone
- No more FOMOs with preset alerts and notifications on scheduled meetings
- Ensure Data Safety with User-defined Access to Enquiries and Client details

Escalation Management

- Easy to Create Escalation Tickets for any unsolved issues for further resolutions with the Next-level of authority
- Prioritize the Tickets with Urgency for faster and immediate resolution
- Assign the Ticket to the most preferred and suitable team and team member for better result
- Automated Escalation of Tickets based on the Organization's Chronology
- Track the progress of the ticket at every level of its journey
- Seamlessly integrate the Escalation management system with any of your existing platforms



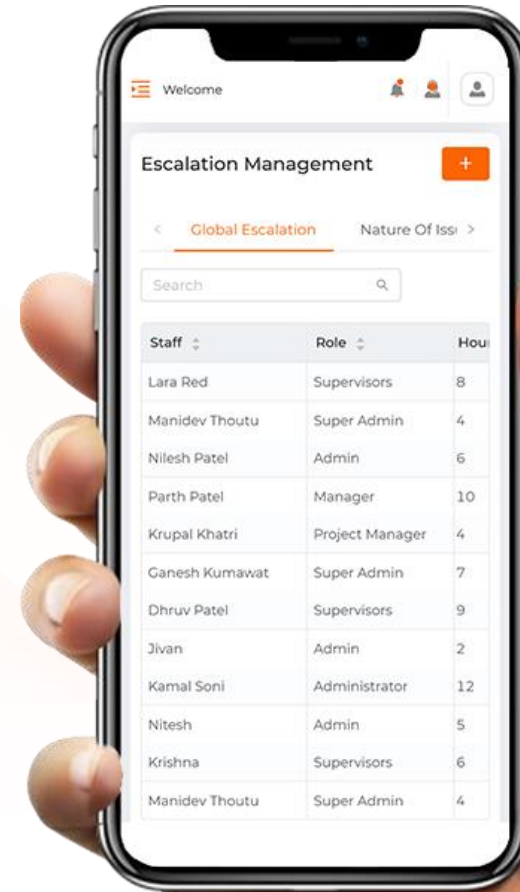
Property Management



- Keep Track of potential site locations, assess their appeal, and establish communication with the landowner for Simplified Site Acquisition.
- Stay secured with Effortless Lease Management to keep an eye on every detail and date of the property lease.
- Manage Property Expenses and Incomes and other money inflow and outflow with Flawless Financial Management
- Maintain Safe and Secure Properties at every site location with Multi-location Property Maintenance Management
- Be ready with all the property documents and paperwork for hassle-free compliance handling.

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Industries We Serve

- Food and Beverages
- Hospitals
- Oil and gas
- Solar Energy and Power
- Dairy Farm and Milk
- Coworkingspace
- Textiles & Clothing Manufacturing
- Educational institutes, Universities
- Automobile & Manufacturing units.
- And many more.



TeroTAM Key Highlights



- Share business information and statistics to the upper management quickly.
- Stay up-to-date on routine operations and maintenance tasks.
- Helps to get a better return on investment.
- Show clear insight of business operations and process information.
- Consistency of knowledge transfer and motivate individual staff members.
- Create healthy, safe and systematic work culture. environment in the surrounding work culture.

TeroTAM App Download



search with 'TeroTAM Customer'



Web Application

customer.terotam.com



Android

<https://play.google.com/store/apps/details?id=com.terotam.customer>



iOS

<https://apps.apple.com/in/app/terotam-customer/id1475752631>

Technical Support

You can contact TeroTAM Technical Support team by calling or sending email to our help desk facilities.



Support Team: +971 50 914 8755



info@focustechnologies.ae

You can also share your feedback on the Web at
<https://focustechnologies.ae>



The background is a solid orange color. It features several overlapping circles of varying sizes and shades of orange, creating a layered, abstract effect. The text "Thank you!" is centered in the middle of the image in a white, bold, sans-serif font.

Thank you!